

Provision of Basic Curative Services

The Rural Health Unit provides basic curative services consisting of primary level out-patient and emergency care.

Office or Division:	Rural Health Unit			
Classification:	Simple			
Type of Transaction:	G2C-Government to Client			
Who may avail:	All residents of Burgos, La Union and walk – in individuals who need medical assistance			
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE		
1. Complete blood count Processing time: 1 hr Fee: 130.00 2. Fecalalysis Processing time: 45 mins Fee: 60.00 3. Syphilis Processing time: 45 mins Fee: 230.00 4. Urinalysis Processing time: 45 mins Fee: 60.00 5. Capillary Blood Glucose (CBG) Processing time: 15 mins Fee: 100 6. HBsAg Processing time: 45 mins Fee: 230.00 7. Blood typing Processing time: 15 mins Fee: 120.00		RHU LABORATORY		
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Get a number and register when number is called	1.1 Pull out Individual Treatment Record/Electronic Record	None	35 mins	Rural Health Midwives/ Human Resources

	1.2 Interview to get general data and chief complaint of the patient 1.3 Take vital signs			for Health personnel RURAL HEALTH UNIT
2. Enter consultation room when name is called	2.1 Examine the patient and prescribe appropriate treatment/ medication 2.2 Order laboratory test/s when necessary 2.3 Educate the patient	None	20 mins	Municipal Health Officer RURAL HEALTH UNIT
3. Proceed to laboratory room (If laboratory test is requested by Municipal Health Officer)	3.1 Give order of payment 3.2 Perform laboratory test/s and forward result to Municipal Health Officer and/or patient	None	30 mins	Medical Technologist RURAL HEALTH UNIT
4. Proceed to Treasurer's Office for the payment of laboratory fee	4.1 Receive payment and issue official receipt	Please see CHECKLIST OF REQUIREMENTS	10 mins	Revenue Collection Clerk/ Municipal Treasurer OFFICE OF THE MUNICIPAL TREASURER
5. Return to the consultation	5.1 Explain laboratory results	None	15 mins	Municipal Health Officer

room with the laboratory result/s	5.2 Prescribe medicines 5.3 Educate the patient 5.4 Give referral to higher medical facility if warranted			RURAL HEALTH UNIT
6. Receive available medicines	6.1 Issue medicines as prescribed	None	10 minutes	Rural Health Midwives/ Nurse/Human Resources for Health Personnel RURAL HEALTH UNIT
	TOTAL		2 hours	