

## Provision of Basic Curative Services

The Rural Health Unit provides basic curative services consisting of primary level out-patient and emergency care for commonly encountered and non-program diseases of the community.

<b>Office or Division:</b>	Rural Health Unit			
<b>Classification:</b>	Simple			
<b>Type of Transaction:</b>	G2C-Government to Client			
<b>Who may avail:</b>	All residents of Burgos, La Union and Walk - in Individuals who need medical assistance			
<b>CHECKLIST OF REQUIREMENTS</b>			<b>WHERE TO SECURE</b>	
None			None	
<b>CLIENT STEPS</b>	<b>AGENCY ACTIONS</b>	<b>FEES TO BE PAID</b>	<b>PROCESSING TIME</b>	<b>PERSON RESPONSIBLE</b>
1. Get a number and register when your number is called	1. Pull out Individual Treatment Record/Electronic Record, interview and take vital signs	None	10 minutes	<i>Rural Health Midwives/ Human Resources for Health personnel  RHU</i>
2. Enter consultation room when your name is called	2. Examine the patient and prescribe appropriate treatment/ medication  2.1 Order laboratory test/s if necessary	None	15 minutes	<i>Municipal Health Officer  RHU</i>

	2.2 Educate the patient			
3. Go to laboratory room (If laboratory test is requested by MHO)	3. Give order of payment,  3.1 Perform laboratory test and forward result to MHO and patient	None	15 minutes	<i>Medical Technologist  RHU</i>
4. Proceed to Treasury Office for the payment of laboratory fee	4. Receive payment and Issue official receipt	Amount depends on the lab. Test requested:  >Urinalysis-P50.00  >Fecalyses-P50.00  >Occult-P70.00  >CBC-P80.00  >HCT/Hematocrit-P40.00  >Platelet-P40.00	5 minutes	<i>Rev. Collection Clerk II/ Mun. Treasurer  Treasury Office</i>

		>Bleeding Time- P60.00  >Clotting Time- P60.00  >Blood Typing- P60.00  >Blood Morphology- P40.00		
5. Return to the consultation room with the laboratory results when name is called.	5. Explain laboratory results  5.1 Prescribe medicine,  5.2 Educate the patient  5.3 Give referral to higher medical facility if warranted	None	5 minutes	<i>Municipal Health Officer</i>  RHU
6. Receive available medicines	6. Issue medicines as prescribed	None	5 minutes	<i>Rural Health Midwives/Human Resources for Health Personnel</i>  RHU
	TOTAL	Refer to step no. 4	55 minutes	